Student Experience Survey Results Summary

Great student support -

responsive/friendly/efficient applications and services	xxxxxxxxxxxxxxxxxxxxxxxxx)
relationships	xxxxxxx
fully staffed & quality student services & supports	xxxxxxxxxxxxxxxxxxxxxxxxx)
community engagement/belonging	xxxxxxx
welcoming	xxxx
student-centered scheduling	xxxxxxx
great faculty & instructional resources	xxxxx
online student support	xxxx
communication	xxxxx

Comments are genreally focused around eliminating barriers and helping students navigate their entire educational career.

Colleges are aligned -

transfer	x
classwork/learning	xxxxxxxxxx
student supports	xxxxxxxxxxxxxxxxxxxx
common course numbering	x
mission	xxxx
district software/support	x

Comments mostly praised different student support systems like MESA, Basic Needs, SAS, etc. with alignment.

specific gaps impact students most-

class availability & scheduling	xxxxxxxxxxxxxx
communication (responsiveness, clarity and alignment)	xxxxxxx
A&R	xxx
financial aid	xxxxx
application/enrollment	xxxxx

course misalignment at different colleges or counselor misinformation	xxxxxxxxxxx
lack of ss staff	xxxxxx
lack of in-person faculty/staff	xx
classes are too large	x
quality of instruction	xxx

Most comments were focused on the availability of classes needed by students (incl modality and scheduling) and

a lack of consistency and alignment of class offerings at different colleges which leads to misinformation.

Ways that unification could improve things -

course offerings/scheduling	xxxxxxxxxxxxxxxxxxxxxx
fewer admin	xx
sell land	x
simpler & expanced students services	xxxxxxxxxxxxxxxxxxx
communication	xxxxxx
standardized policy/process implementation for staff & faculty	xxxxxx
more ft faculty	x
save money	xxx

Most comments are focused on the alignment of course schedules and services so that students know what to expect for all colleges and get consistent information.

What's working well at your college? I didnt' do this one because it needs to be deconvoluted by campus in order to be meaningful.

Duplicated processes -

discipline focuses & curriculum	xxxxxxxxxxx
job training	x
welcome emails	x
registration & enrollment	xxx
library	x

student services administration	x
counseling access & info	xxxxx
administration	xxxxx
unused facilities	x
SAS	xx
cashiers' offices	x
IT	x
financial aid	xxxx
a&r	xx
develop common activities, materials, brochures, etc. for student supports	xx
categorical programs	xx
marketing/communication	xx

Shared data and resources -

As I started sorting these, I realize that the question wasn't clear. Many interpretations and no clear themes that didn't appear elsewhere.

concerns or barriers -

fewer employees	xxxxxxxxxx
violence/safety	xxx
entrenched faculty, staff & admin	xxxxxxxxxx
transportation/distance between campuses	xxxxxx
moving too fast	xx
loss of culture	xxxxxxxx
fewer courses	xx
loss of services	xxxx
loss of students	x
communication	xxxx
budget	xx
disabled students	x

workload associated with unification	x

A lot of variety in this question and a lot of people who didn't answer. Most responses had to do with layoffs and restistance from faculty, staff and admin.

Quite a few responses focused on transportation between campuses and a fear about the culture of and connection to a particular college.

Easier collaboration and learning -

training	xxxxx
uniformity (one website, forms, paperwork, procedures, etc.)	xxxxxxxxxxx
centralized centers of learning	xxxxx
sincerity, trust and transparency	xxxxx
assurance of job security so that fear doesn't overrule	xx
districtwide meetings of departments (including student services depts)	xxxxxx
online information/meetings	xxx
communication	xxxxxxxxxx
surveys	xx
time for this work (esp faculty who do this outside of other duties)	xxx
in-person faculty	x
focus on students	x
investment in current faculty and staff	x
buy-in	xx
more inclusiveness (new voices)	x
master calendar	x
slow down	x

Most people talked about clear communication and the need for uniformity across the district including academic, website, forms, policies, etc. There were many who asked for more training and meetings that brought together people from across the district (including A&R, financial aid, etc.).

Hope, concerns, ideas

This question has many answers and should be considered independently. Most of the responses are personal.