

## CORRECTIVE ACTION MATRIX

| Auditing/ Agency                                       | Corrective Action                                                                                                                                                                        | Responsibility/Point                                                                                                 | Due Date      | Status                                                                                                                                                                                               | Systematic/Source Integration                                                                                                                                                                                                                                                          |  |  |  |
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| FINANCIAL STATEMENT FINDINGS                           |                                                                                                                                                                                          |                                                                                                                      |               |                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                        |  |  |  |
|                                                        |                                                                                                                                                                                          |                                                                                                                      |               |                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                        |  |  |  |
| 2011-1<br>CONTROL<br>ENVIRONMENT                       | Conduct ongoing training of personnel to help improve the internal control structure of the District with emphasis in areas such as financial aid accounting and college bursars office. | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor of Finance                | June 30, 2012 | The District has begun<br>the process of creating<br>new policies and<br>procedures which will<br>strengthen the existing<br>control environment.                                                    | In process – a comprehensive District- wide effort to review existing and create new Board Policies and Administrative Procedures is underway. This task is estimated to take over a year and will include financial aid and college bursars office procedures.                        |  |  |  |
| 2011-2<br>(2010-8)<br>CASH ACCOUNTS<br>RECONCILIATIONS | Cash and Bank Accounts Reconciled Monthly                                                                                                                                                | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance               | June 30, 2012 | The District has implemented procedures calling for all cash accounts to be reconciled on a timely basis.                                                                                            | Completed. The District has implemented procedures that call for all bank accounts to be reconciled, reviewed and approved no later than 30 days following receipt of the bank statement. Ongoing monitoring and review of the implementation of this procedure is currently underway. |  |  |  |
| 2011-3<br>(2010-10)<br>CAPITAL ASSET<br>ACCOUNTING     | Identify and Train Personnel in Accounting of Capital Assets  Adequate Controls Over Year-End                                                                                            | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance  Responsible: | June 30, 2011 | The Vice Chancellor For Finance & Administration is identifying and having trained personnel in the accounting and recording of capital assets (Refer to VTD Audit Response) The PCCD will institute | Completed. Training has occurred and the implementation of the capital asset accounting module was completed September 2011. Ongoing monitoring and evaluation is currently underway.  Completed.                                                                                      |  |  |  |
| 2011 <del>-4</del>                                     | Aucquate Controls Over Teal-Ella                                                                                                                                                         | Kesponsioie.                                                                                                         | June 30, 2012 | The recomministitute                                                                                                                                                                                 | Completed.                                                                                                                                                                                                                                                                             |  |  |  |

| Auditing/ Agency                                           | Corrective Action                                                                                                                                                                                 | Responsibility/Point                                                                               | Due Date      | Status                                                                                                                                                                                                                                                                                                                                          | Systematic/Source<br>Integration                                                                                                                                                                                |
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| (2010-15)  ACCRUAL ACCOUNTS                                | Closing Process. Training of District Staff on Accounting Principles.                                                                                                                             | Vice Chancellor For Finance<br>& Administration<br>Point: Associate Vice<br>Chancellor for Finance |               | adequate controls and provide training to staff. (Refer to VTD Audit Response)                                                                                                                                                                                                                                                                  | PeopleSoft training was conducted in December 2011 and additional training sessions are scheduled for January and February 2012. Further, fiscal year end closing checklists have been created and implemented. |
| 2011-5<br>(2010-16)<br>LOAD BANKING                        | Revise Policies to Conform with<br>Current Internal Revenue Service<br>(IRS) Section Regulations<br>Regarding "Load Banking".                                                                     | Responsible: Chancellor Point: Vice Chancellor For Finance & Administration and VC of HR           | June 30, 2012 | The PCCD is receiving annual load banking records to accrue the liability for year-end financial reporting. The PCCD policy will be modified to eliminate the employee's option of cashing out their balance in whole or in part to comply with the IRS regulations. PCCD will engage a meet and confer process.  (Refer to VTD Audit Response) | Ongoing discussions with the faculty unions are in process to revise contract language to conform with IRS regulations.                                                                                         |
| 2011-6<br>(2010-19)<br>COLLEGE BUSINESS<br>OFFICE ACTIVITY | Review Guidelines for Receipt<br>and Use of General Fund Monies<br>Deposited within the Accounts.<br>All Activity Reconciled and<br>Provided in a Timely Manner.<br>Amounts within the Trust Fund | Responsible: Chancellor<br>Point: Vice Chancellor For<br>Finance & Administration                  | June 30, 2012 | The PCCD will review the current guidelines and all activity will be reconciled in a timely manner. Trust funds will be forwarded with                                                                                                                                                                                                          | Guidelines have been developed and distributed to the campus business managers outlining timelines for forwarding funds to the District.                                                                        |

| Auditing/ Agency                                              | Corrective Action                                                                                                                                                                                                                                                 | Responsibility/Point                                                                                                  | Due Date      | Status                                                                                                                                                                                                                     | Systematic/Source Integration                                                                                                                                        |
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|                                                               | Belonging to the District Forwarded to District with a Full Reconciliation and Accounting.                                                                                                                                                                        |                                                                                                                       |               | a reconciliation and accounting. (Refer to VTD Audit Response)                                                                                                                                                             | Training with College Business Managers and staff is ongoing.                                                                                                        |
| 2011-7<br>(2010-22)<br>EMPLOYEE<br>CONTRACTS                  | Employment Contracts and Salary Increases are Approved and Accepted by the Chancellor within a Week of the Employee's Acceptance.                                                                                                                                 | Responsible: Chancellor Point: VC of HR/Vice Chancellor For Finance & Administration                                  | On-Going      | The PCCD will ensure that employment contracts and salary increases are approved and accepted by the Chancellor within 30 days of Employee's acceptance.  (Refer to VTD Audit Response)                                    | Completed. All employment contracts are in place for fiscal year 2011-12.                                                                                            |
| 2011-8<br>(2010-25)<br>STUDENT FINANCIAL<br>AID DISBURSEMENTS | Adopt, implement, and monitor procedures that will allow for the disbursement of payments to be completed in a way that mitigates the risk of unauthorized disbursements and ensures that payments are properly recorded (not through the use of trust accounts). | Responsible: Chancellor Point: Vice Chancellor for Finance and Administration and Vice Chancellor of Student Services | June 30, 2012 | The District will develop and implement procedures and policies regarding all financial aid disbursements to ensure proper coding and discontinue the use of trust accounts within the financial aid disbursement process. | The development of procedures expected to be completed in Spring 2012.  Further, analysis underway regarding utilization of PeopleSoft Student Financial Aid module. |
| 2011-9  ACCOUNTING FOR RESTRICTED REVENUE                     | Correctly identify all restricted revenues by source (i.e. federal, state or local) and record appropriately within the general ledger.                                                                                                                           | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance                | June 30, 2012 | The District will implement procedures to ensure that Federal and State revenues (grants) are accurately reported within the general ledger.                                                                               | Development of Administrative Procedures and operating procedures are underway.                                                                                      |
| 2011-10<br>STUDENT ACCOUNTS<br>RECEIVABLE                     | Create and implement procedures that separate the amounts owed to students due to overpayments from customary student receivables.                                                                                                                                | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance                | June 30, 2012 | The District has ceased the practice of aggregating all student accounts and will develop a procedure                                                                                                                      | The creation of a policy separating student receivables from amounts due to students is underway.                                                                    |

| Auditing/ Agency                                                                                           | Corrective Action                                                                                                                                                                                          | Responsibility/Point                                                                                   | Due Date             | Status                                                                                                                                                                                                                                                     | Systematic/Source<br>Integration                                            |  |
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|                                                                                                            |                                                                                                                                                                                                            |                                                                                                        |                      | where such amounts due to students are separately reflected within the financial statements and audit reports. (Refer to VTD Audit Response)                                                                                                               |                                                                             |  |
| 2011-11  DISTRICT RECEIPTING                                                                               | Implementation of procedures that will ensure that all receipts are being properly receipted, accounted for, and deposited in a timely fashion.                                                            | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance | June 30, 2012        | The District has completed the implementation of procedures that provides for the timely accounting and deposit of receipts.                                                                                                                               | Completed. Monitoring of the effectiveness of existing procedures underway. |  |
| 2011-12<br>(Single Audit 2010-9)<br>DRAW DOWNS                                                             | Adopt a Policy that Determines Procedures for drawing Down Federal Funds. Implement a Control to Ensure Proper Segregation of Duties over Drawing Down Funds and Verify Amounts are Reviewed and Approved. | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance | December 31,<br>2011 | The PCCD will adopt a policy/administrative regulation that establishes a procedure for drawing down Federal funds. A control will be implemented to ensure segregation of duties and amounts will be reviewed and approved. (Refer to VTD Audit Response) | Completed - Procedure created and implemented. Training ongoing.            |  |
| FEDERAL AWARD FINDINGS                                                                                     |                                                                                                                                                                                                            |                                                                                                        |                      |                                                                                                                                                                                                                                                            |                                                                             |  |
| 2011-13<br>(Single Audit – 2010-01)<br>SCHEDULE<br>EXPENDITURES OF<br>FEDERAL AWARDS<br>(SEFA)/SCHEDULE OF | Review Procedures and Format<br>Over Collection of Data in the<br>SEFA/SESA to Ensure it Includes<br>All Required Elements.                                                                                | Responsible: Vice<br>Chancellor of Finance<br>Point: Associate Vice<br>Chancellor of Finance           | June 30, 2012        | The PCCD will review its procedures and format over the collection of data to be included in the SEFA/SESA.  (Refer to VTD Audit                                                                                                                           | The Office of Finance is addressing all SEFA/SESA requirements.             |  |

| Auditing/ Agency                                                                    | Corrective Action                                                                                                            | Responsibility/Point                                                                                   | Due Date      | Status                                                                                                                                                                                      | Systematic/Source<br>Integration                                                                                                                                                                                                                                                                               |
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| EXPENDITURES OF<br>STATE AWARDS<br>(SESA)                                           |                                                                                                                              |                                                                                                        |               | Response)                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                |
| 2011-14<br>(Single Audit – 2010-02)<br>TIME AND EFFORT<br>REPORTING                 | Develop Procedures and Controls Over Compliance, Specifying How Time Certification Processes are to be Completed.            | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance | June 30, 2012 | The PCCD will assess the compliance risks to better develop appropriate compliance objectives and necessary controls. (Refer to VTD Audit Response)                                         | The District released an Request for Qualifications seeking a vendor to assist with the implementation of the Time and Effort module within PeopleSoft.  Implementation of this module will create and integrate within current business processes procedures and control for the collection of accurate data. |
| 2011-15<br>(Single Audit – 2010-06)<br>PROCUREMENT,<br>SUSPENSION, AND<br>DEBARMENT | Verify Entities Contracted with for Services are not Suspended or Debarred.                                                  | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance | June 30, 2012 | The District has implemented a procedure in which verification of the entities contracted with for services are not suspended, debarred, or otherwise excluded from providing services.     | Completed - Procedure created and implemented. Training ongoing.                                                                                                                                                                                                                                               |
| 2011-16<br>(Single Audit – 2010-3)<br>FINANCIAL<br>REPORTING                        | Develop and Monitor Reporting<br>Calendar to Document Timelines.<br>Verify Actual Costs Recorded in<br>the Financial System. | Responsible: Vice Chancellor For Finance & Administration Point: Associate Vice Chancellor for Finance | June 30, 2012 | Reporting Calendar will be used to document timelines and monitor reporting timelines, including those for federal grants and programs. Reports will be reviewed to verify actual costs are | The existing reporting calendar will be revised to incorporate the financial reporting requirements of federal grants and programs.                                                                                                                                                                            |

| Auditing/ Agency                                         | Corrective Action                                                                                                                                                                                               | Responsibility/Point                                                                                                | Due Date      | Status                                                                                                                                                                                                | Systematic/Source<br>Integration                                                                                                                                                                                                                                                                                       |
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|                                                          |                                                                                                                                                                                                                 |                                                                                                                     |               | recorded in the financial system.                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                        |
| 2011-17 (Single Audit – 2010-5)  EQUIPMENT MANAGEMENT    | Physical Inventory of the Federally Purchased Equipment taken Bi-Annually – Reconciled – Written Procedures Prepared on Inventory Controls – Safeguarded and Accounted For.                                     | Responsible: Vice<br>Chancellor of Finance<br>Point: Director of Purchasing<br>and Contracts                        | June 30, 2012 | Physical Inventory has been taken on a biannual basis and reconciled with records of purchases of the equipment. Formal Board Policy and Administrative Procedures currently in the approval process. | A draft Board Policy and Administrative Policy has been developed that, among other things, specifically requires inventory observations on a bi-annual basis. These draft policies are currently going through the shared governance process. 2011 physical inventory completed with American Appraisal in June 2011. |
| 2011-18<br>(Single Audit – 2010-8)<br>RETURN TO TITLE IV | Accounting Policies Developed – Uniform Calculation Procedures – Routine Timelines – Reports Run in a Timely Manner and Provide Evidence that all Withdrawn Students are Identified and a Calculation Performed | Responsible: Chancellor Point: Vice Chancellor For Finance & Administration and Vice Chancellor of Student Services | June 30, 2012 | Accounting policies have been developed to provide uniform calculation procedures for each of the colleges. Records will include support that the reports are run in a timely manner.                 | Accounting and compliance policies and procedures are in the process of being implemented and communicated to all campuses.                                                                                                                                                                                            |
| 2011-19<br>(Single Audit – 2010-7)<br>DIRECT LOANS       | Implement procedures to ensure that the School Account Statement data file and the Loan Detail records per the COD are reconciled to financial records.                                                         | Responsible: Chancellor<br>Point: Vice Chancellor For<br>Finance & Administration                                   | June 30, 2012 | With the migration to Federal Direct Loans (DL) the Financial Aid SAFE system is now the method for DL reconciliation; no outside mechanism is currently used; DL                                     | Reconciliation has been completed for 3 of the 4 colleges. Procedures and training for reconciliation of the remaining college will be completed in Spring of 2012.                                                                                                                                                    |

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|                   |                                                                 |                                                   |               | originations are                             |                                                  |
|                   |                                                                 |                                                   |               | submitted through SAFE, origination          |                                                  |
|                   |                                                                 |                                                   |               | records are accepted,                        |                                                  |
|                   |                                                                 |                                                   |               | funds are disbursed                          |                                                  |
|                   |                                                                 |                                                   |               | through SAFE and                             |                                                  |
|                   |                                                                 |                                                   |               | reconciled directly to                       |                                                  |
|                   |                                                                 |                                                   |               | COD via FTP of SAFE                          |                                                  |
|                   |                                                                 |                                                   |               | DL files.                                    |                                                  |
|                   |                                                                 |                                                   |               |                                              |                                                  |
|                   |                                                                 |                                                   |               |                                              |                                                  |
|                   | ST                                                              | ATE AWARD FI                                      | NDINGS        |                                              |                                                  |
| 2011-20           | Program Written to Allow                                        | Responsible: Chancellor                           | June 30, 2012 | Program will be written                      | Training by Staff                                |
| (2010-28)         | Admissions and Records Office to                                | Point: Vice Chancellor of                         | ,             | to allow Admission and                       | Development Coordinator                          |
|                   | Identify the Rosters that has not                               | Educational Services, Vice                        |               | Records Office to                            | of Faculty on correct use                        |
| STUDENTS ACTIVELY | Properly Turned in by Instructors.                              | Chancellor of Student                             |               | identify the rosters that                    | of rosters and grade                             |
| ENROLLED          | Admissions and Records Office                                   | Services and Vice Chancellor of Finance           |               | have been turned in by the instructors to    | reports.                                         |
|                   | Follow-Up with Instructors on Requirements to Identify Students | of Finance                                        |               | determine completeness                       | Regular follow up with instructional staff and   |
|                   | who are not Enrolled.                                           |                                                   |               | and accuracy.                                | administration on the                            |
|                   |                                                                 |                                                   |               |                                              | campus.                                          |
|                   |                                                                 |                                                   |               |                                              | Regular reports                                  |
|                   |                                                                 |                                                   |               |                                              | distributed to Presidents                        |
| 2011-21           | Update Admissions and Records                                   | Responsible: Chancellor                           | June 30, 2012 | Changes have been                            | Meetings have been held                          |
| 2011-21           | system and processes so that all                                | Point: Vice Chancellor of                         | June 30, 2012 | made so that all                             | with program managers                            |
| CONCURRENT        | students are removed from                                       | Educational Services                              |               | students taking in                           | with responsibilities over                       |
| ENROLLMENT        | concurrently enrolled status once                               |                                                   |               | excess of 11 units will                      | affected programs to                             |
|                   | the student reaches the age of 18                               |                                                   |               | be assessed all                              | educate them of state                            |
|                   | years. Exceptions will be handled                               |                                                   |               | customary fees.                              | requirements.                                    |
| 2011.22           | on a case by case basis.                                        |                                                   | 7 00 0010     |                                              | <b></b>                                          |
| 2011-22           | Timelines of Required Categorical                               | Responsible: Chancellor Point: Vice Chancellor of | June 30, 2012 | Documentation of                             | Training of staff and Vice Presidents of Student |
| (2010-27)         | Reporting must be Documented and Sent to all Program Directors  | Educational Services                              |               | categorical reporting will occur and will be | Services on accurate                             |
| CALWORKS –        | - Supervisory Personnel to Ensure                               | Educational Scivices                              |               | forwarded to all                             | collection of student data.                      |
| REPORTING         | Reporting is Complete and                                       |                                                   |               | program directors.                           | concentration of buddent data.                   |
|                   | Accurate. General Ledger is                                     |                                                   |               | Accurate and timely                          |                                                  |

| Auditing/ Agency                                  | Corrective Action                                                                                               | Responsibility/Point                                                         | Due Date      | Status                                                                                                                                                                                                                                             | Systematic/Source<br>Integration                                                   |
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|                                                   | Posted Timely and Accurately for all Categorical Programs to Ensure Accuracy of Reporting.                      |                                                                              |               | financial reports have<br>been sent out on a<br>monthly basis to<br>supervisory personnel<br>since Fall 2010.                                                                                                                                      |                                                                                    |
| EXTENDED OPPORTUNITY PROGRAMS AND SERVICES (EOPS) | Develop and implement procedures to review and identify EOPS students who are over the maximum number of units. | Responsible: Chancellor<br>Point: Vice Chancellor of<br>Educational Services | June 30, 2012 | Training will be conducted reminding staff of state eligibility requirements and procedures are in the process of being developed that will ensure individual participating in the EOPS program do not exceed the state allowable number of units. | Procedures are in the process of being developed and communicated to all campuses. |
|                                                   |                                                                                                                 |                                                                              |               |                                                                                                                                                                                                                                                    |                                                                                    |
|                                                   |                                                                                                                 |                                                                              |               |                                                                                                                                                                                                                                                    |                                                                                    |
|                                                   |                                                                                                                 |                                                                              |               |                                                                                                                                                                                                                                                    |                                                                                    |