# Student Services Report to the Peralta Board of Trustees:

Dr. Siri Brown
Vice Chancellor of Academic Affairs and Student Success
June 8, 2021

Copyright © 2020 Peralta Community College District. All Rights Reserved.

*What is it that students need to be successful*

*at the Peralta Colleges?*

Copyright © 2020 Peralta Community College District. All Rights Reserved.

# High Touch Approaches:

- Learning Communities
- Partnerships
- Student-to-Student Support

Copyright © 2020 Peralta Community College District. All Rights Reserved.

# Addressing Basic Needs:

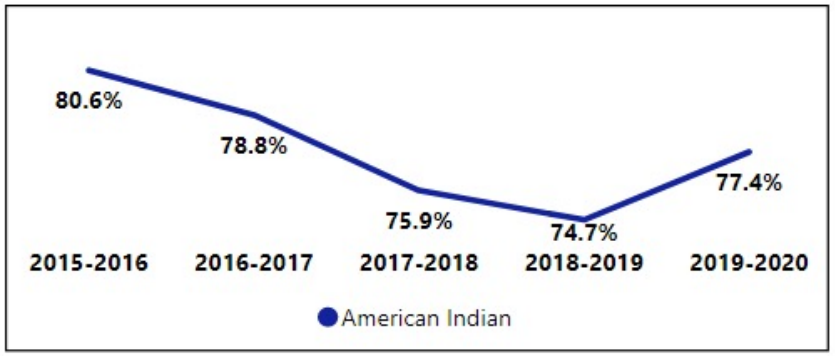
- Mental Health
- Food
- Emergency Funds
- Free Legal Services for Dreamers
- Hot Spots and Chromebooks

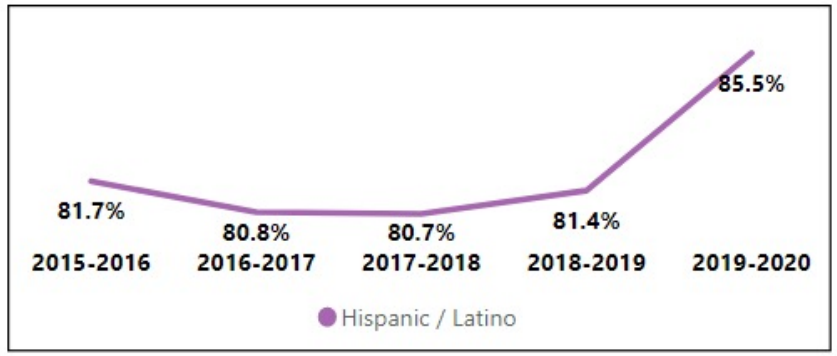
Copyright © 2020 Peralta Community College District. All Rights Reserved.

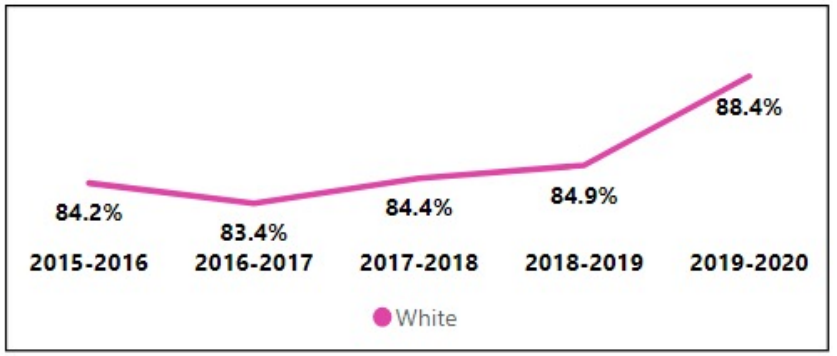
# Accessible, Remote and Online Technology: *Innovation*

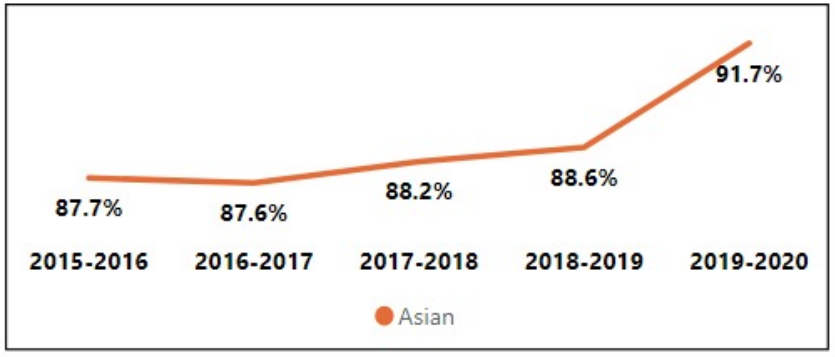
- Pandemic Support
- Ease of Use
- Access from Home and Mobile Devices

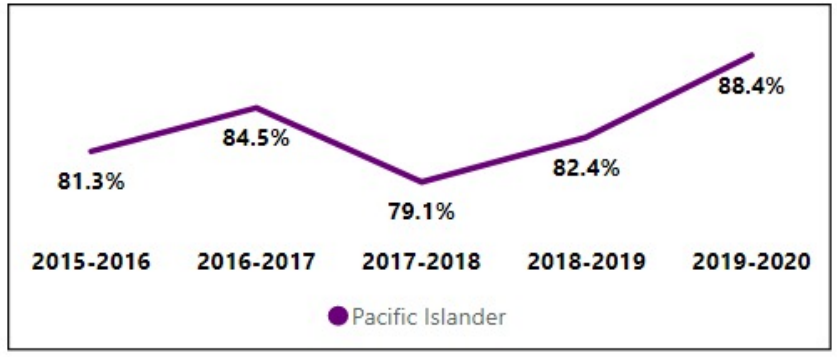
# PCCD Overall Course Retention Rates by Race/Ethnicity (Excluding EW/MW)

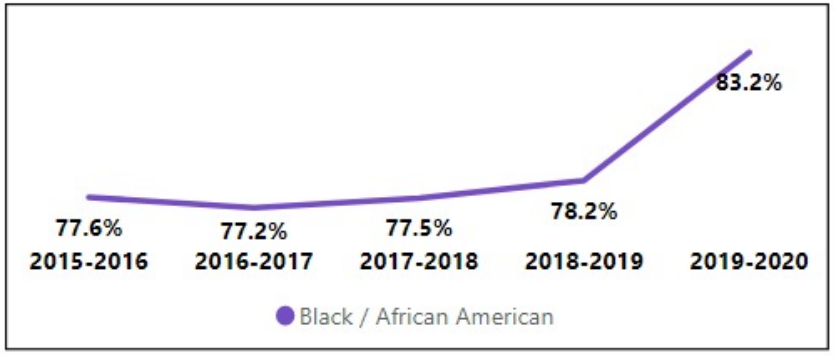


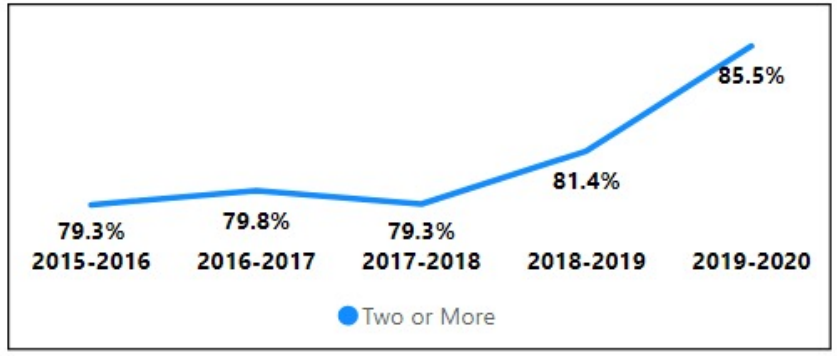



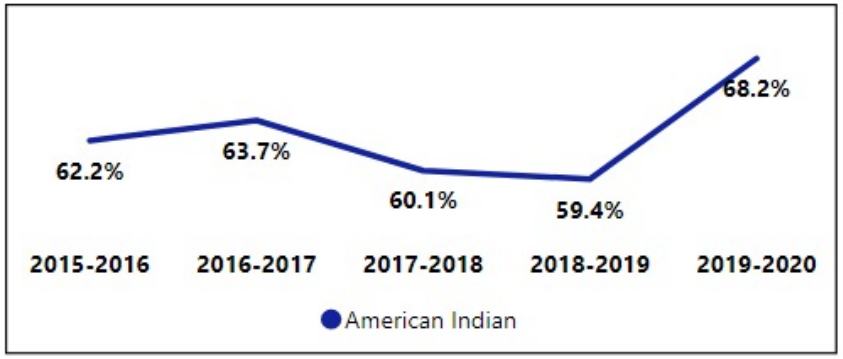



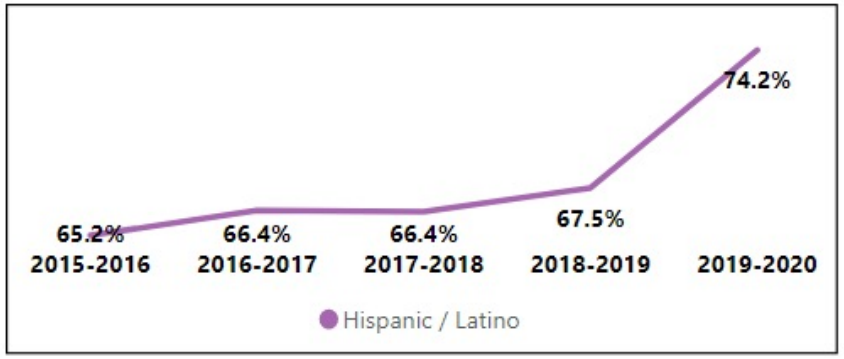



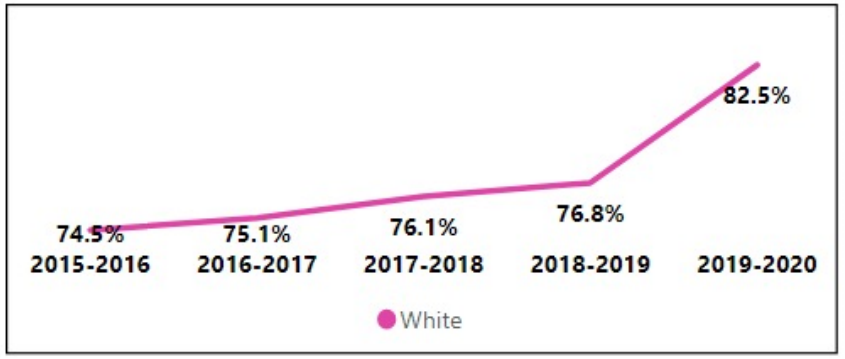

- Asian, Hispanic and White increased 4% over the past five years.
- African-American and Multi-Race increased 6% while Pacific Islander increased 7%.
- American Indian declined close to 3%.
- EW/MW – Excused Withdrawals were excluded from these charts.

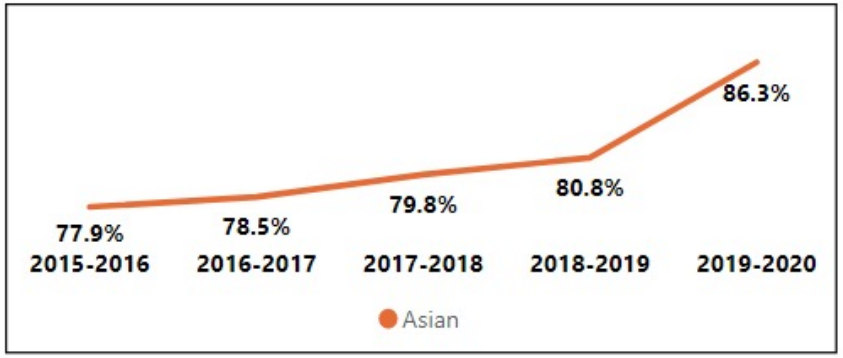
Copyright © 2020 Peralta Community College District. All Rights Reserved.

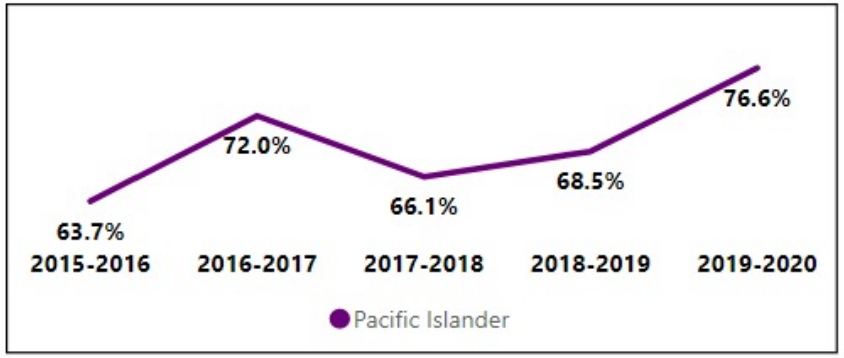
# PCCD Overall Course Success Rates by Race/Ethnicity (Excluding EW/MW)

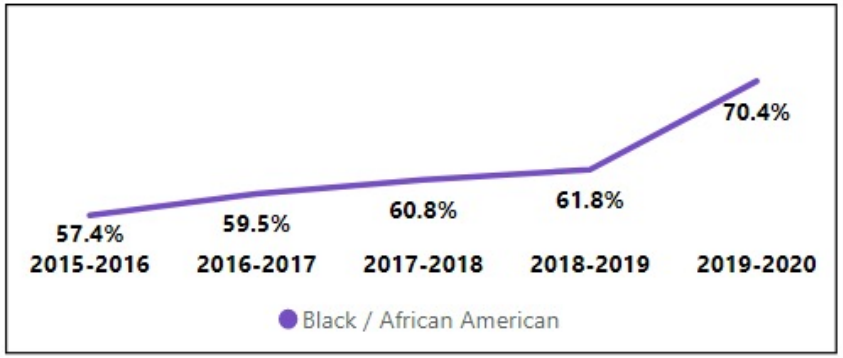


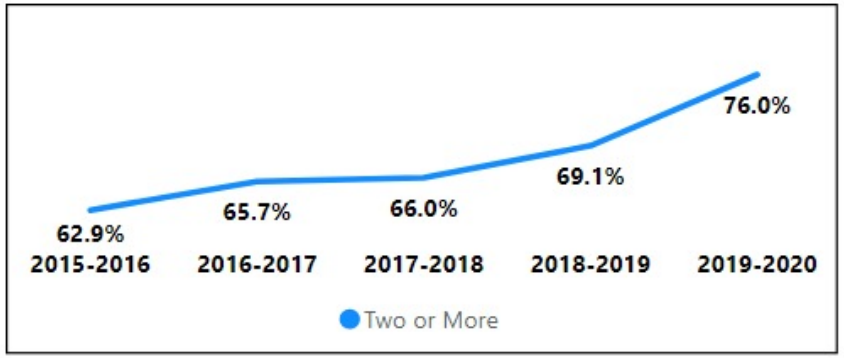



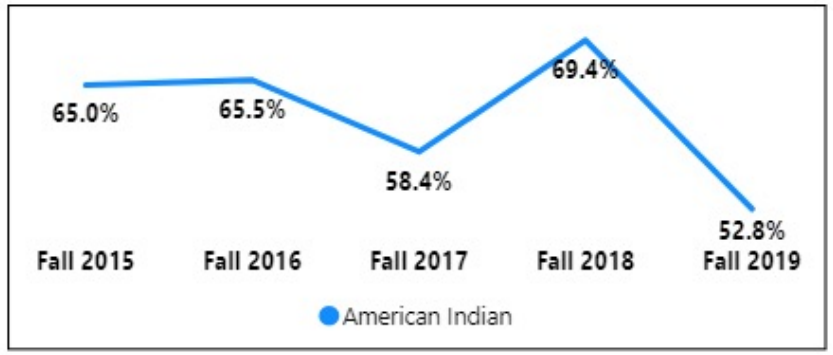



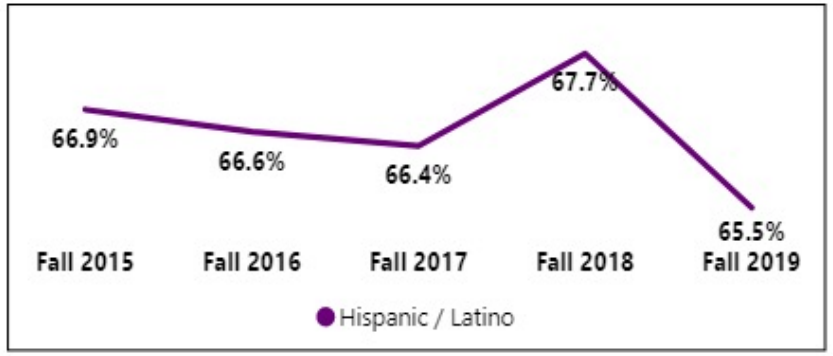



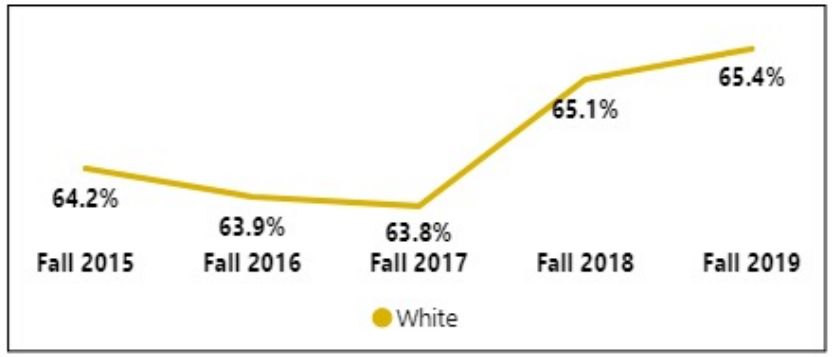

- African-American, Pacific Islander and Multi-Race gained a range of 13% to 14% increase over the past 5 years.
- Asian and Hispanic increased by 9%.
- American Indian and White increased by 6% and 8% respectively.
- EW/MW – Excused Withdrawals were excluded from these charts.

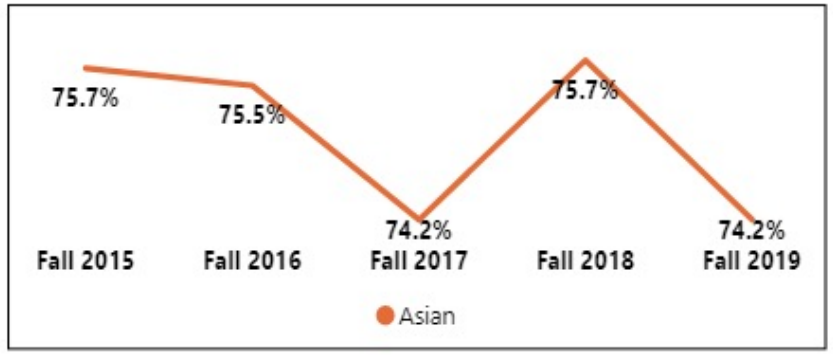
Copyright © 2020 Peralta Community College District. All Rights Reserved.

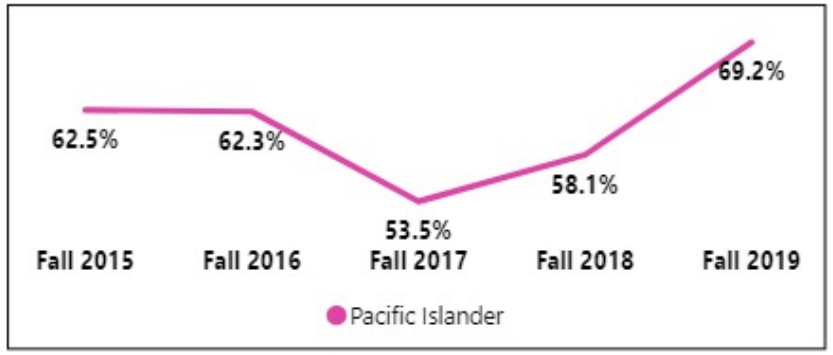
# PCCD Fall to Spring Persistence by Race/Ethnicity over the Past Five Years

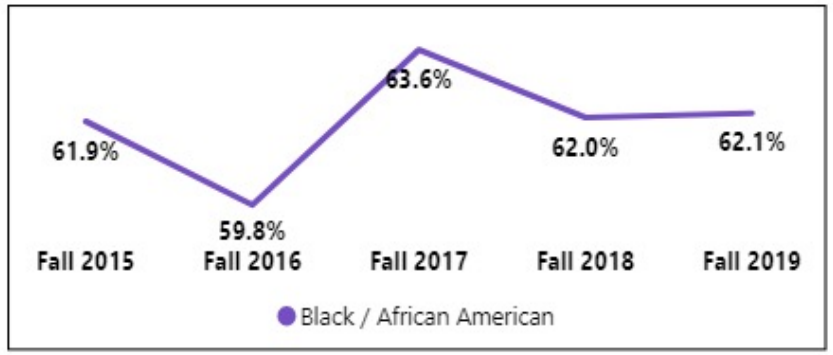


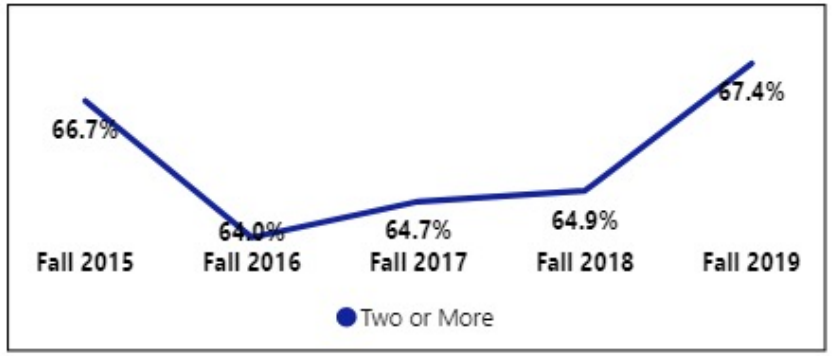




- White and Multi-Race gained a 1% increase over the past 5 years.
- Asian and Hispanic decreased by 1%.
- Pacific Islander increased by 7%.
- American Indian decreased by 12%.
- Excluding Special Admit (SPX) students, and students who were awarded a degree or certificate within PCCD

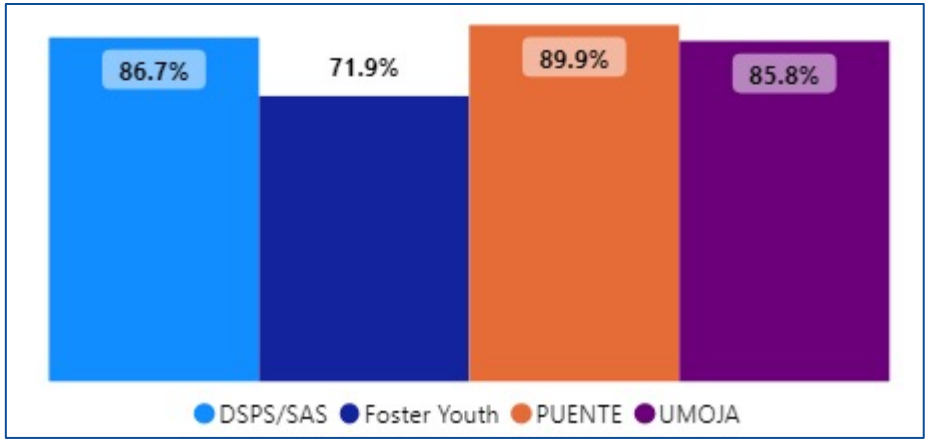
Copyright © 2020 Peralta Community College District. All Rights Reserved.

# PCCD Retention, Success and Persistence for Special Population 2019-20

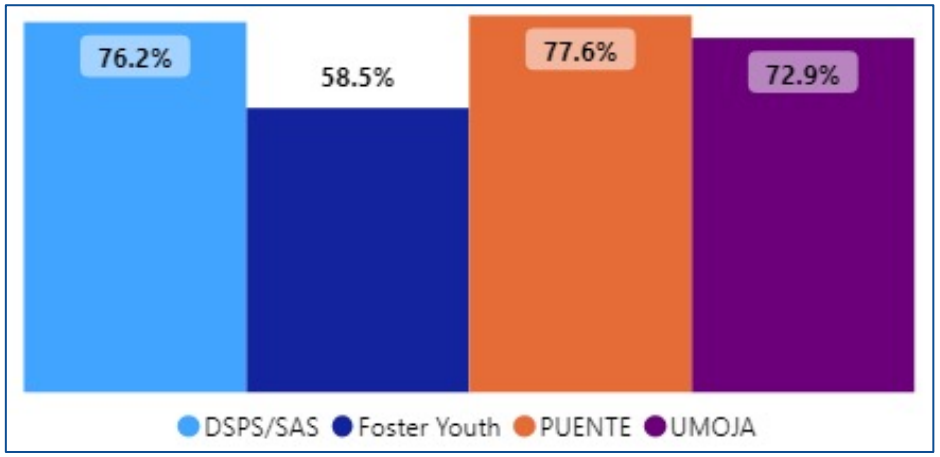
| Groups | Headcount* | Census Enrollment |
|---|---|---|
| DSPS/SAS | 1660 | 8221 |
| Foster Youth | 154 | 652 |
| PUENTE | 92 | 542 |
| UMOJA | 578 | 2954 |

* Unduplicated Headcount

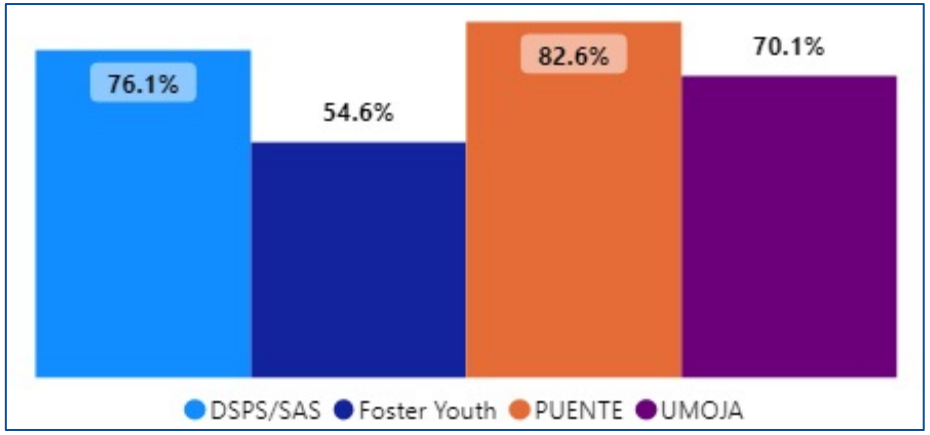
## Retention Rate**




## Fall to Spring Persistence Rate




## Success Rate**



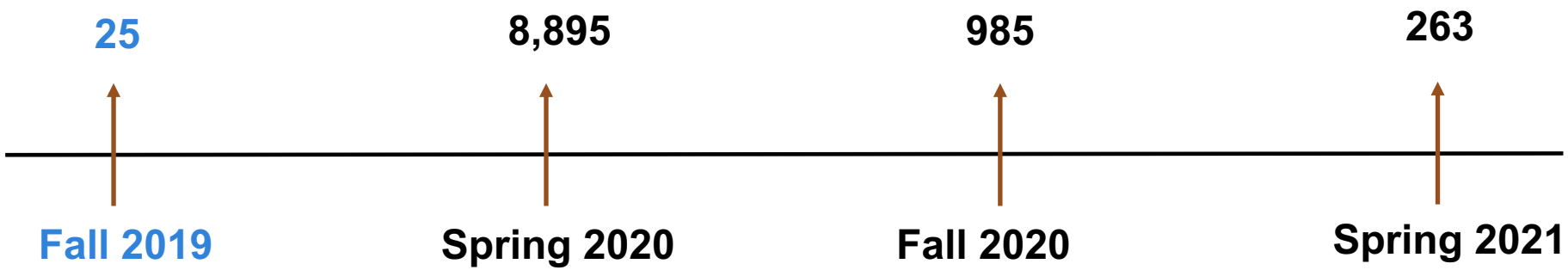

Source: PCCD Data Warehouse
Data retrieved on: 10/28/2020

**Retention and Success rates excluding EW / MW

Copyright © 2020 Peralta Community College District. All Rights Reserved.

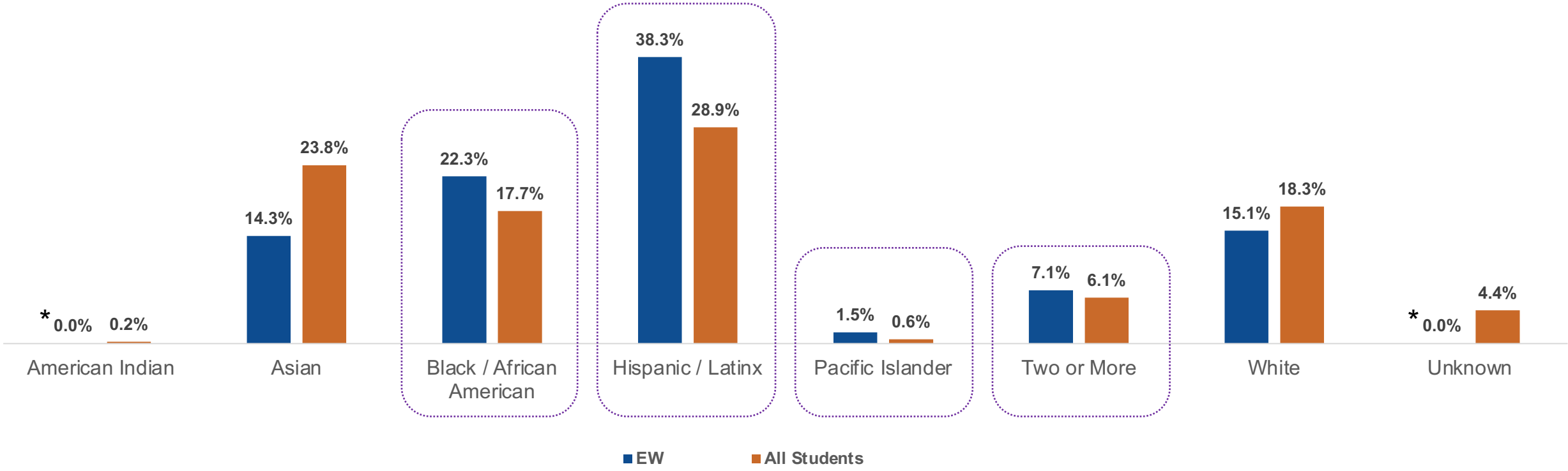
# Impact of COVID-19 on Excused Withdrawal Requests

**Number of students with EW grade**




Copyright © 2020 Peralta Community College District. All Rights Reserved.

# Disproportionate Impact: EW vs All Students




*Values removed due to FERPA masking

Copyright © 2020 Peralta Community College District. All Rights Reserved.

# District Wide Student Technology: *(Fall 2019 – Present)*

- Degree Audit and Transfer In ✓
  - Degree Tracker to Automate Accuracy and Ensure Immediate Integration of Transfer Units to Student Educational Plans
  - Step One to Automatic Awarding of Degrees and Certificates
- Preferred Name ✓
  - Equity, Inclusion and Self-definition
- Accessible Information Management ✓
  - Equity, Accessibility and Simplify the Student Experience for DSPS Students

Copyright © 2020 Peralta Community College District. All Rights Reserved.

- Financial Aid In/Out Reach, Campus Logic ✓
  - Closing the Gap
  - Easing Student Access to Submitting Documents—cell phone
  - Staff Ease and Organization
- People Soft 9.2 Student Platform ✓
- District Office Communication Center ✓
- Student Journey Mapping for Loss Points (Fall, 2021)

Copyright © 2020 Peralta Community College District. All Rights Reserved.

- Online Learning ✓
  - Student Ambassadors
  - Student Canvas Shell
  - Increased Availability of 24 Hour Support
  - Increased LTIs (Learning  Tools) for Canvas
- Mypath ✓
  - Eases and personalizes the application process

Copyright © 2020 Peralta Community College District. All Rights Reserved.

*Thank you!*

*Questions or Comments?*