## PERALTA COMMUNITY COLLEGE DISTRICT

#### **CLASSIFIED JOB DESCRIPTION**

# ADMISSIONS & RECORDS SYSTEMS TECHNOLOGY ANALYST (SEIU Salary Range 114) Job Code: 965

#### **CLASS PURPOSE**

Under direction of the Associate Vice Chancellor of Admissions and Records or designee, the Admissions and Records Systems Technology Analyst serves as functional liaison district-wide supporting specific SA (Student Administration) module(s) specific to admissions and records.

## WORK SCHEDULE

This is normally a full-time position with a work schedule of five days and 40 hours/week. Duties are performed 12 months a year. May be required to work some evenings and Saturdays during peak periods, such as registration, audits, fiscal year end, graduation, etc.

## **EXAMPLES OF ESSENTIAL DUTIES:**

Any one position may not include all of the duties listed nor do listed examples include all tasks which may be found in positions of this class. To perform this job successfully, an individual must be able to perform each essential duty of the position satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions required for the position.

- Perform professional-level duties in the analysis, evaluation, design, development, testing, implementation, documentation, research, data compilation, and data analysis and prepare a variety reports and make recommendations district-wide.
- Update Term Session Table and Academic Calendar with critical term dates for each academic term.
- Activate the batch term process setting up criteria to term active eligible applicants for registration in the upcoming term.
- Set up enrollment appointment table and run process to assign enrollment appointments to continuing students.
- Oversee the process to enter transfer credit and test credit on a student's record.
- Update run control criteria to create grade rosters at the end of each term, to post grades to student records, to run end of term academic standing list, and to identify Dean's List, Honors and Awards list.
- Set up security for Peralta users; add module security access to new employee user profiles; define security profiles for SA system and supported roles and help coordinate administration of use security with IT; troubleshoot security problems with end users and setup and correct secure SA security as needed.

- Liaison for Peralta to IT Security as the functional lead to communicate updates/changes to existing permission lists and roles.
- Maintain set-up tables for additional values and functionality for Admissions, Student Records, and Campus Community modules.
- Maintain admissions, security, passport and personal email, web, and Open CCC communications and functionality in PeopleSoft.
- Develop, model, test and maintain the recruitment functionality in PeopleSoft.
- Develop, model, test and maintain the 3Cs functionality in PeopleSoft.
- Provide guidance to end users on application use and operating parameters, including assistance in updating and maintaining system data. Assist in the development of training material and provide training to functional end users.
- Communicate and coordinate with other SA module leads to ensure appropriate integration of processes and modules across Campus Solutions.
- Analyze current systems; define and propose new or enhanced system functionality; test and maintain updates, patches and fixes; develop and maintain process documentation and procedures.
- Develop functional specifications for the development and configuration of changes; work with other SA module leads and IT to validate these specifications.
- Coordinate application changes across functions.
- Troubleshoot and rectify SA application problems. Recommend changes as needed.
- Assist with the identification and definition of new reporting requirements; write, modify and generate ad hoc queries and reports.
- Prepare summaries and reports, status reports, progress reports and problem reports.
- Participate in student administration system project team's activities, tasks and meetings.
- Attend and participate in professional group meetings; stay abreast of new trends and innovations in the field of information systems.
- Performs other related duties as assigned.

## MINIMUM QUALIFICATIONS

- 1. Two (2) years or more years of college-level course work in business computer applications, computer sciences, information systems or related field and three (3) years of increasingly responsible computer applications experience including the use and troubleshooting of large, complex software applications or information systems analysis and in the collection, analysis, data research, reporting and presentation of data.
- 2. Knowledge of operational characteristics and general functionality of student administration software.
- 3. Ability to conduct analysis, prepare reports and make recommendations.
- 4. Possess excellent oral and written communication skills.

- 5. Ability to establish and maintain cooperative working relationships with those contacted in the course of the work.
- 6. Knowledge of and proficiency in the operation and use of personal computers utilizing word processing, spreadsheets and database management software programs (e.g., MS Office Suite, MS Word, MS Excel, MS Access and MS PowerPoint) and the Internet browser, websites and e-mail.
- 7. Understanding of, sensitivity to, and respect for the diverse academic, socioeconomic, cultural and disability and ethnic backgrounds of community college students.

## **DESIRABLE QUALIFICATIONS**

- Bachelor's Degree from an accredited college or university in computer sciences, management information systems or a closely related field.
- Experience working in a community college.
- Knowledge of applicable federal and state regulations and guidelines, District policies and procedures as it pertains to admissions and records.
- Ability to operate the District's management information system (PeopleSoft).
- Ability to operate a personal computer using Excel, Microsoft Word, WordPerfect, PowerPoint, and other databases, spreadsheet, graphical and statistical software applications; operate modern office equipment.

## **ENVIRONMENTAL DEMANDS**

- Occasional work performed alone.
- Constant work around people.

#### **MENTAL**

• Flexibility or ability to respond to multiple demands

## PHYSICAL REQUIREMENTS

- Occasional standing, walking, stooping, kneeling, squatting, and climbing stairs.
- Occasional lifting and carrying up to 15 lbs.
- Occasional pushing and pulling up to 20 lbs.
- Occasional twisting of body.
- Occasional use of manual dexterity.
- Occasional use of tactile acuity.
- Occasional use of visual acuity from a distance, with depth, and for color.
- Frequent work at a rapid pace.
- Frequent reaching, high, low, and level.
- Frequent audio acuity at all ranges, including speech.

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- Frequent visual acuity for reading.
- Constant sitting.
- Constant use of clear oral communication.

## TOOLS AND EQUIPMENT USED

- Computers and standard office machines and equipment
- Multi-line telephones
- Department-specific equipment